



Parents code of conduct

The student and the student's family agree to comply with and be subject to the MAC AL-Furqan School's regulations, rules, and various standards of academic and social behavior as established by the MAC AL-Furqan School. The MAC AL-Furqan School believes that a positive and constructive working relationship between the MAC AL-Furqan School and the student's parents (or guardian) is essential to the fulfillment of the MAC AL-Furqan School's mission and for the success of the child. The MAC AL-Furqan School reserves the right to suspend, dismiss, or not re-enroll a student if the MAC AL-Furqan School concludes that the actions of the student or a parent (or guardian) make such a positive and constructive relationship difficult or impossible, or that the actions interfere with the MAC AL-Furqan School's accomplishment of its educational process. This expectation extends to all sporting events, on- and off-campus; parents' behavior could jeopardize their opportunity to attend future events and could affect their child's standing at the MAC AL-Furqan School.

At MAC AL-Furqan School we are fortunate to have a very dedicated and supportive MAC AL-Furqan School community. At our MAC AL-Furqan School the staff, parents and volunteers all recognize that the education of our children is a partnership. We expect our MAC AL-Furqan School community to respect our MAC AL-Furqan School ethos, keep our MAC AL-Furqan School tidy, set a good example of their own behavior both on MAC AL-Furqan School premises and when accompanying classes on MAC AL-Furqan School visits. In addition, we also expect our parents and visitors to keep our children safe by adhering to the MAC AL-Furqan School's policies, procedures and practices. As a partnership we are all aware of the importance of good working relationships and we all recognize the importance of these relationships to equip our children with the necessary skills for their education. For these reasons we will continue to welcome and encourage parents to participate fully in the life of our MAC AL-Furqan School.

The purpose of this code of conduct is to provide the expectations around the conduct of all parents and visitors connected to our MAC AL-Furqan School.

We are committed to resolving difficulties in a constructive manner, through an open and positive dialogue. However, we understand that everyday misunderstandings can cause frustrations and have a negative impact on our relationships. Where issues arise or misconceptions take place, please contact your child's teacher, who will be available to meet

with you and go through the issue to resolve it. Where issues remain unresolved, please contact the MAC AL-Furqan School administration.

This code aims to clarify the types of behavior that will not be tolerated all parents must adhere to these expectations. The code of conduct also sets out the actions the MAC AL-Furqan School can take should this code be ignored or where breaches occur.

Behavior that will not be tolerated:

- Disruptive behavior which interferes or threatens to interfere with any of the MAC AL-Furqan School's normal operation or activities anywhere on the MAC AL-Furqan School premises or during MAC AL-Furqan School activities.
- Any inappropriate behavior on the MAC AL-Furqan School premises.
- Using loud or offensive language or displaying a temper.
- Threatening in any way to a member of staff, visitor, fellow parent or child.
- Damaging or destroying MAC AL-Furqan School property.
- Sending excessive emails when the issue has been resolved to the extent possible by the MAC AL-Furqan School.
- Sending abusive or threatening emails or text/voicemail/phone messages or other written communications (including social media or chat groups) to anyone within the MAC AL-Furqan School community.
- Defamatory, offensive or derogatory comments regarding the MAC AL-Furqan School or any of the pupils/parents/staff/governors at the MAC AL-Furqan School on social media, chat groups or otherwise.
- The use of physical, verbal or written aggression towards another adult or child. This includes physical punishment of your own child on MAC AL-Furqan School premises.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences)
- Smoking, taking illegal drugs or the consumption of unislamic substances on MAC AL-Furqan School premises.

Should any of the above occur on MAC AL-Furqan School premises or in connection with MAC AL-Furqan School the MAC AL-Furqan School may feel it is necessary to take action by contacting the appropriate authorities or consider banning the offending adult from entering the MAC AL-Furqan School premises.



In the event of any parent or visitor of the MAC AL-Furqan School breaking this code then proportionate actions will be taken as follows:

In cases where the unacceptable behavior is considered to be a serious and potentially criminal matter, the concerns will in the first instance be referred to the Police. This will include any or all cases of threats or violence and actual violence to any child or staff in the MAC AL-Furqan School; this will also include anything that could be seen as a sign of harassment of any member of the MAC AL-Furqan School community, such as any form of insulting social media, chat post or any form of social media

cyber bullying. In cases where evidence suggests that behavior would be tantamount to libel or slander, then the MAC AL-Furqan School may take further action. In cases where the code of conduct has been broken but the breach was not libelous, slanderous or a criminal matter, then the MAC AL-Furqan School will send out a formal letter to the parent with an invite to a meeting.

If the parent refuses to attend the meeting, then the MAC AL-Furqan School will write to the parent and ask them to stop the behavior causing the concern and warn that if they do not they may be banned from the MAC AL-Furqan School premises. If after this behavior continues, the parent will again be written to and informed that a ban is now in place. A ban from the MAC AL-Furqan School can be introduced without having to go through all the steps offered above in more serious cases.

Issues of conduct with the use of Social Media

The MAC AL-Furqan School has social media pages which allows parents to receive and respond to messages about MAC AL-Furqan School events. We encourage you to positively participate if you wish.

Parents are not permitted to create private chat groups with other MAC AL-Furqan School parents to discuss the MAC AL-Furqan School. If a parent chooses to create such a group, they must receive express written permission by the MAC AL-Furqan School Principal and the MAC AL-Furqan School Principal will designate a staff administrator for the group. The principal is under no obligation to grant permission.

Within these spaces however we ask that you use common sense when discussing MAC AL-Furqan School life online. Social media, whether public or private, should not be used to fuel



campaigns and voice complaints against the MAC AL-Furqan School, MAC AL-Furqan School staff, parents or children.

We take very seriously inappropriate use of social media by a parent to publicly humiliate or criticize another parent, member of staff or child.

If parents have any concerns about their child in relation to the MAC AL-Furqan School, they should speak to the class teacher to resolve the issue and if the issue remains unresolved, approach the MAC AL-Furqan School administration. They should not use social media as a medium to air any concerns or grievances.

Online activity which we consider inappropriate:

- Identifying or posting images/videos of children, even your own
- Abusive or personal comments about staff, MAC, children or other parents
- Bringing the MAC AL-Furqan School in disrepute
- Posting defamatory or libelous comments
- Private emails or communications from the MAC AL-Furqan School staff to you
- Emails circulated or sent directly with abusive or personal comments about staff or children
- Using social media to publicly challenge MAC AL-Furqan School policies or discuss issues about individual children or members of staff
- Threatening behavior, such as verbally intimidating staff, or using bad language
- Breaching MAC AL-Furqan School security procedures

At our MAC AL-Furqan School we take our safeguarding responsibilities seriously and we will deal with any reported incidents appropriately in line with the actions outlined above.